



March 21, 2025

Dear Health Insurance Assistance Client:

We are writing to share important news about your health insurance help through AIDS Outreach Center (AOC) and the Ryan White Program. You are receiving this letter because **you are currently receiving help** with insurance premiums and/or co-pays and deductibles.

Tarrant County is choosing a new provider to manage Health Insurance Assistance. We know this may bring questions. You can check for updates at <https://beathivtc.org/health-insurance-what-you-need-to-know/> or <http://bit.ly/4iNkF6o>

Please visit the website for the latest information and sign up for updates. Beginning in late May to early June you will transition to the new provider.

To make sure you keep your health insurance, AOC will pay your premiums for April, May, and some for June. Co-pays will also be paid through June or until funding is exhausted. All invoices for co-pays must be provided to AOC by June 30, 2025. This will give you time to transition to the new provider without losing your coverage.

What should you do now?

- Please make sure your eligibility stays current by completing any required steps ASAP.
- If your contact information changes, let your agency know right away so we can reach you with updates.
- Promptly submit any co-pay invoices to AOC. Do not delay this.
- Be sure to check the website often for the latest news about the transition.

Thank you for your patience as we work on this change. Our main goal is to make sure you still have health insurance.

If you have questions, please contact us at BEATHIV@tarrantcountytx.gov or call 682.285.1155.

Thank you,

Lisa Muttiah
Grants Manager
Tarrant County HIV Administrative Agency